



Location Intelligence  
Infrastructure Asset Management

# Confirm<sup>®</sup>

Supported Platforms

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# Table of Contents

## **Supported Platforms**

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Supported Platforms	6
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# Supported Platforms

## Overview

This document details the supported platforms for use with Confirm and related components.

## In this section

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Supported Platforms

# Supported Platforms

## Overview

This document explains the current supported platforms for use with Confirm and related components. Where there is a date in the 'Support Status' column, the product will no longer be supported from that date. Any products not listed in this document should be treated as not supported.

## Confirm Client Application

	Version	Support Status
Windows	10 64-bit	To be Withdrawn v26.0
	11 64-bit	Current
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit running Citrix XenApp 7.6	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	To be withdrawn v27.0 Release
	2016 64-bit (Server with Desktop Experience) running Citrix XenApp 7.15	To be withdrawn v27.0 Release
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current

**Note:** Confirm client supports 32bit Oracle drivers only. Installing the 64bit Oracle client will not work.

## Server Applications (Confirm Task Processor and Connector)

	Version	Support Status
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	To be withdrawn v27.0 Release
	2019 64-bit (Server with Desktop Experience)	Current

	Version	Support Status
	2022 64-bit (Server with Desktop Experience)	Current

**Note:** We recommend running the Confirm Task Processor on multiple core machines as it helps improving the processing of tasks executing in parallel.

### Database Platforms

	Version	Support Status
Microsoft SQL Server	2014 SP1	To be Withdrawn v26.0
	2016 SP1 & SP2 & SP3	To be withdrawn v27.0 Release
	2017	Current
	2019	Current
	2022	Current
Oracle	19c	Current

### Spatial Databases

	Version	Support Status
Microsoft SQL Server	2014 SP1	To be Withdrawn v26.0
	2016 SP1 & SP2	To be withdrawn v27.0 Release
	2017	Current
	2019	Current
	2022	Current
Oracle (SDO)	19c	Current

### Confirm Mapping Interface

	Version	Support Status
ESRI ArcMap 10.2.2 to 10.8.1 & ESRI ArcGIS Pro 2.4 to 2.9.8 & MapInfo Professional 12.5.1 to 2023	Windows 10	To be Withdrawn v26.0
	Windows 11	Current

**Confirm Mapping Links (Replaced by Confirm Mapping Interface)**

	Version	Support Status
MapInfo Professional	11.5 to 15.2 (64 bit)	Withdrawn v24.0 Release
ESRI ArcMap	10.2	Withdrawn v24.0 Release

**ConfirmConnect®**

	Version	Support Status
Android	11	Withdrawn v25.1 Release
	12	To be Withdrawn v26.0
	13	Current
	14	Current
	15	Current
Apple iOS	15	Withdrawn v25.1 Release
	16	To be Withdrawn v26.0
	17	To be Withdrawn v26.0
	18	Current
Windows	26	Current
	10	To be Withdrawn v26.0
	11	Current
Chrome	119.* and above	Current
Edge	119.* and above	Current

**Note:** Android devices require:

- *Google Play Services 21* or higher when using ConfirmConnect v25.21.1 (container version) or higher.

**Note:** The back button in browsers is not supported and should not be used.

**Confirm Web Platform Client**

	Version	Support Status
Google Chrome	Latest	Current
Mozilla Firefox	Latest	Current
Microsoft Edge	Latest	Current

	Version	Support Status
iOS Safari	Latest	Current

Only the following screens are supported in the Confirm Web Platform Client on iOS Safari:

- Job
- Defect
- Map Search
- Feature
- Order
- Variation
- Payment Batch

**Note:** Confirm Web Platform Client is only supported for iOS version 16 onwards.

**Note:** Confirm Web - Dashboard is supported in the Google Chrome browser only.

#### Confirm Web Platform Service and Confirm Configuration Service:

	Version	Support Status
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	To be Withdrawn v27.0
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current