



Location Intelligence
Infrastructure Asset Management

Confirm[®]

Supported Platforms

v24.10a.AM

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Supported Platforms

Overview

This document details the supported platforms for use with Confirm and related components.

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Supported Platforms

Supported Platforms

Overview

This document explains the current supported platforms for use with Confirm and related components. Where there is a date in the 'Support Status' column, the product will no longer be supported from that date. Any products not listed in this document should be treated as not supported.

Confirm Client Application

	Version	Support Status
Windows	10, 11 64-bit	Current
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit running Citrix XenApp 7.6	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	Current
	2016 64-bit (Server with Desktop Experience) running Citrix XenApp 7.15	Current
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current

Note: Confirm client supports 32bit Oracle drivers only. Installing the 64bit Oracle client will not work.

Server Applications (Confirm Task Processor and Connector)

	Version	Support Status
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	Current
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current

Note: We recommend running the Confirm Task Processor on multiple core machines as it helps improving the processing of tasks executing in parallel.

Database Platforms

	Version	Support Status
Microsoft SQL Server	2014 SP1	Current
	2016 SP1 & SP2 & SP3	Current
	2017	Current
	2019	Current
	2022	Current
Oracle	19c	Current

Spatial Databases

	Version	Support Status
Microsoft SQL Server	2014 SP1	Current
	2016 SP1 & SP2	Current
	2017	Current
	2019	Current
	2022	Current
Oracle (SDO)	19c	Current

Confirm Mapping Links - GIS Applications

	Version	Support Status
MapInfo Professional	11.5	To be Withdrawn v24.0
	12.0	To be Withdrawn v24.0
	12.5 (32 and 64 bit)	To be Withdrawn v24.0
	15.0 (32 bit)	To be Withdrawn v24.0
	15.2 (64 bit)	To be Withdrawn v24.0
ESRI ArcMap	10.2	To be Withdrawn v24.0

Confirm Mapping Links (MapInfo and ArcMap) - Operating Systems

	Version	Support Status
Windows	Windows 10, Windows 11	To be Withdrawn v24.0

Confirm Mapping Interface

	Version	Support Status
ESRI ArcMap 10.2.2 to 10.8.1	Windows 10, Windows 11	Current
ESRI ArcGIS Pro 2.4 to 2.9.8	Windows 2012 R2	Withdrawn v23.2 Release
MapInfo Professional 12.5.1 to 2021		

ConfirmConnect®

	Version	Support Status
Android	10	Withdrawn v24.0 release
	11	Current
	12	Current
	13	Current
Apple iOS	13	To be Withdrawn v24.1
	14	To be Withdrawn v24.1
	15	Current
	16	Current
	17	Current
Windows	10 & 11	Current
Chrome	119.* and above	Current
Edge	119.* and above	Current

Note: Android devices require *Google Play Services 18* or higher when using ConfirmConnect v23.15.1 (container version) or higher.

Note: The back button in browsers is not supported and should not be used.

Confirm Web Platform Client

	Version	Support Status
Google Chrome	Latest	Current
Mozilla Firefox	Latest	Current

	Version	Support Status
Microsoft Edge	Latest	Current
iOS Safari	Latest	Current

Note: In the Confirm Web Platform, the Feature, Order, Variation and Payment Batch screens support Safari on iOS versions 16 and 17. Other Confirm Web screens, such as Job, Defect, and Map Search, will continue to support iOS 15 along with iOS versions 16 and 17.

Note: Confirm Web - Dashboard is supported in the Google Chrome browser only.

Confirm Web Platform Service and Confirm Configuration Service:

	Version	Support Status
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	Current
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current