



Location Intelligence
Infrastructure Asset Management

Confirm[®]

Supported Platforms

v22.10a.AM

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Supported Platforms

Overview

This document details the supported platforms for use with Confirm and related components.

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Supported Platforms

Overview

This document explains the current supported platforms for use with Confirm and related components. Where there is a date in the 'Support Status' column, the product will no longer be supported from that date. Any products not listed in this document should be treated as not supported.

Confirm Client Application

	Version	Support Status
Windows	8.1 64-bit	Current
	10 64-bit	Current
Windows Server	2012 64-bit	Current
	2012 R2 64-bit	Current
	2012 R2 64-bit running Citrix XenApp 7.6	Current
	2016 64-bit (Server with Desktop Experience)	Current
	2016 64-bit (Server with Desktop Experience) running Citrix XenApp 7.15	Current
Windows App-V	2019 64-bit (Server with Desktop Experience)	Current
	App-V 5.0 SP2	To be Withdrawn v23.0 Release
	App-V Sequencer v10 (running on Windows 10)	To be Withdrawn v23.0 Release

Note: Confirm client supports 32bit Oracle drivers only. Installing the 64bit Oracle client will not work.

Server Applications (Confirm Task Processor and Connector)

	Version	Support Status
Windows Server	2012 64-bit	Current
	2012 R2 64-bit	Current
	2016 64-bit (Server with Desktop Experience)	Current
	2019 64-bit (Server with Desktop Experience)	Current

Note: We recommend running the Confirm Task Processor on multiple core machines as it helps improving the processing of tasks executing in parallel.

Database Platforms

	Version	Support Status
Microsoft SQL Server	2012 SP1 & SP2	Current
	2014 SP1	Current
	2016 SP1 & SP2	Current
	2017	Current
	2019	Current
Oracle	12c R1	Withdrawn v22.0 Release
	12c R2	Withdrawn v22.0 Release
	19c	Current

Spatial Databases

	Version	Support Status
ESRI ArcSDE	10	Withdrawn v20.1 Release
	10.1	Withdrawn v20.1 Release
	10.2	Withdrawn v20.1 Release
Microsoft SQL Server	2012 SP2	Current
	2014 SP1	Current
	2016 SP1 & SP2	Current
	2017	Current
	2019	Current
Oracle (SDO)	11g R2	Withdrawn v22.0 Release
	12c R1	Withdrawn v22.0 Release
	12c R2	Withdrawn v22.0 Release
	19c	Current

Note: ESRI ArcSDE spatial databases are **not** supported with Oracle 12c.

Confirm Mapping Links - GIS Applications

	Version	Support Status
MapInfo Professional	11.5	Current
	12.0	Current
	12.5 (32 and 64 bit)	Current
	15.0 (32 bit)	Current
	15.2 (64 bit)	Current
ESRI ArcMap	10.2	Current

Confirm Mapping Links (MapInfo and ArcMap) - Operating Systems

	Version	Support Status
Windows	Windows 10	Current

Confirm Mapping Interface

	Version	Support Status
ESRI ArcMap 10.2.2 to 10.8.1	Windows 8.1	Current
ESRI ArcGIS Pro 2.4 to 2.8.2	Windows 10	Current
MapInfo Professional 12.5.1 to 17.0	Windows 2012 R2	Current

ConfirmConnect®

	Version	Support Status
Android	7	Withdrawn v22.0 Release
	8	Current
	9	Current
	10	Current
Apple iOS	12	Withdrawn v22.0 Release
	13	Current
	14	Current
	15	Current
Windows	8, 8.1 & 10	Current

Note: ConfirmConnect is not supported on Windows RT 8.

Note: Android devices require *Google Play Services 14.7.99* or higher when using ConfirmConnect v7.10.0 or higher.

ConfirmConnect Device Minimum Specification

Platform	RAM
Android	2GB
Apple iOS	2GB
Windows	4GB

ConfirmConnect version compatibility

From v5.00.0, ConfirmConnect is supported with the Confirm version it was released with and the last two major versions. **For example:**

ConfirmConnect	Released with Confirm	Oldest Supported Confirm version
v5.00.0	v17.00	v15.00
v5.10.0	v17.10	v15.00
v6.00.0	v18.00	v16.00
v7.00.0	v19.00	v17.00
v20.00.0	v20.00	v18.00
v21.00.0	v21.00	v19.00

Note: The v21.10 ConfirmConnect iOS App store release requires a Webservice at v21.10 or higher to remain compatible with iOS security changes.

Confirm Web Platform Client

	Version	Support Status
Google Chrome	Latest	Current
Microsoft Internet Explorer	11	Withdrawn v22.0 Release
Mozilla Firefox	Latest	Current
Microsoft Edge	Latest	Current
iOS Safari	Latest	Current

Note: Only the Job, Defect, Feature, and Map Search screens in the Confirm Web Platform Client support Safari on iOS.

Note: Confirm Web - Dashboard is supported in the Google Chrome browser only.

Confirm Web Platform Service and Confirm Configuration Service:

	Version	Support Status
Windows Server	2012 64-bit	Current
	2012 R2 64-bit	Current

	Version	Support Status
	2016 64-bit (Server with Desktop Experience)	Current
	2019 64-bit (Server with Desktop Experience)	Current