



Location Intelligence  
Infrastructure Asset Management

# Confirm<sup>®</sup>

Supported Platforms

v21.10b.AM

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April 05, 2021

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# Supported Platforms

## Overview

This document details the supported platforms for use with Confirm and related components.

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Supported Platforms

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# Supported Platforms

## Overview

This document explains the current supported platforms for use with Confirm and related components. Where there is a date in the 'Support Status' column, the product will no longer be supported from that date. Any products not listed in this document should be treated as not supported.

## Confirm Client Application

	Version	Support Status
Windows	8.1 64-bit	Current
	10 64-bit	Current
Windows Server	2012 64-bit	Current
	2012 R2 64-bit	Current
	2012 R2 64-bit running Citrix XenApp 7.6	Current
	2016 64-bit (Server with Desktop Experience)	Current
	2016 64-bit (Server with Desktop Experience) running Citrix XenApp 7.15	Current
Windows App-V	App-V 5.0 SP2	Current
	App-V Sequencer v10 (running on Windows 10)	Current

**Note:** Confirm client supports 32bit Oracle drivers only. Installing the 64bit Oracle client will not work.

## Server Applications (Confirm Task Processor and Connector)

	Version	Support Status
Windows Server	2012 64-bit	Current
	2012 R2 64-bit	Current
	2016 64-bit (Server with Desktop Experience)	Current

**Note:** We recommend running the Confirm Task Processor on multiple core machines as it helps improving the processing of tasks executing in parallel.

**Database Platforms**

	Version	Support Status
Microsoft SQL Server	2012 SP1 & SP2	Current
	2014 SP1	Current
	2016 SP1 & SP2	Current
	2017	Current
	2019	Current
Oracle	12c R1	To be Withdrawn v22.0 Release
	12c R2	To be Withdrawn v22.0 Release
	19c	Current

**Spatial Databases**

	Version	Support Status
ESRI ArcSDE	10	Withdrawn v20.1 Release
	10.1	Withdrawn v20.1 Release
	10.2	Withdrawn v20.1 Release
Microsoft SQL Server	2012 SP2	Current
	2014 SP1	Current
	2016 SP1 & SP2	Current
	2017	Current
	2019	Current
Oracle (SDO)	11g R2	To be Withdrawn v22.0 Release
	12c R1	To be Withdrawn v22.0 Release
	12c R2	To be Withdrawn v22.0 Release
	19c	Current

**Note:** ESRI ArcSDE spatial databases are **not** supported with Oracle 12c.

**Confirm Mapping Links - GIS Applications**

	Version	Support Status
MapInfo Professional	11.5	Current
	12.0	Current

	Version	Support Status
ESRI ArcMap	12.5 (32 and 64 bit)	Current
	15.0 (32 bit)	Current
	15.2 (64 bit)	Current
	10.2	Current

**Confirm Mapping Links (MapInfo and ArcMap) - Operating Systems**

	Version	Support Status
Windows	Windows 10	Current

**Confirm Mapping Interface**

	Version	Support Status
ESRI ArcMap 10.2.2 to 10.7.1	Windows 8.1	Current
ESRI ArcGIS Pro 2.4	Windows 10	Current
MapInfo Professional 12.5.1 to 17.0	Windows 2012 R2	Current

**ConfirmConnect®**

	Version	Support Status
Android	7	To be Withdrawn v22.0 Release
	8	Current
	9	Current
	10	Current
Apple iOS	12	To be Withdrawn v22.0 Release
	13	Current
	14	Current
Windows	8, 8.1 & 10	Current

**Note:** ConfirmConnect is not supported on Windows RT 8.

**Note:** Android devices require *Google Play Services 14.7.99* or higher when using ConfirmConnect v7.10.0 or higher.

**ConfirmConnect Device Minimum Specification**

Platform	RAM
Android	2GB



Platform	RAM
Apple iOS	2GB
Windows	4GB

**ConfirmConnect version compatibility**

From v5.00.0, ConfirmConnect is supported with the Confirm version it was released with and the last two major versions. **For example:**

ConfirmConnect	Released with Confirm	Oldest Supported Confirm version
v5.00.0	v17.00	v15.00
v5.10.0	v17.10	v15.00
v6.00.0	v18.00	v16.00
v7.00.0	v19.00	v17.00
v20.00.0	v20.00	v18.00
v21.00.0	v21.00	v19.00

**Note:** The v21.10 ConfirmConnect iOS App store release requires a Webservice at v21.10 or higher to remain compatible with iOS security changes.

**Confirm Web Platform Client**

	Version	Support Status
Google Chrome	Latest	Current
Microsoft Internet Explorer	11	To be Withdrawn v22.0 Release
Mozilla Firefox	Latest	Current
Microsoft Edge	Latest	Current
iOS Safari	Latest	Current

**Note:** Only the Job, Defect, Feature, and Map Search screens in the Confirm Web Platform Client support Safari on iOS.

**Confirm Web Platform Service and Confirm Configuration Service:**

	Version	Support Status
Windows Server	2012 64-bit	Current
	2012 R2 64-bit	Current
	2016 64-bit (Server with Desktop Experience)	Current